

Terms and Conditions – Wash, Dry & Fold Service

1. Service Description

The Service Provider (**Mini Mall Laundromat**) agrees to provide wash, dry, and fold laundry services for items dropped off or picked up by the Customer.

2. Customer Responsibility

- **Item Inspection:** The Customer is responsible for checking all garments and personal items before drop-off or pick-up. This includes removing items from pockets.
 - The Service Provider is **not responsible** for pre-existing damages, stains, missing buttons, or fabric defects.
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3. Liability

- **Lost or Damaged Items:** While we handle your laundry with care, we are **not liable** for damage or loss due to:
 - Items left in pockets
 - Normal wear and tear
 - Manufacturer defects
 - Loose items such as belts, laces, or accessories
 - **Unreported Issues:** Any missing or damaged items must be reported within **24 hours** of receiving your laundry. Claims made after this period will not be accepted.
 - **Limited Liability:** In cases where damage or loss is caused by our negligence, liability is limited to the **lesser of \$50 per item or ten (10) times the cost of the service provided.**
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4. Payment

- The Service Provider reserves the right to **withhold returned items until payment is received in full.**
 - No refunds will be given once services are rendered.
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5. Replacement Policy

We do **not replace** any individual item with a replacement value **greater than \$50.**

By using our service, you agree to these terms. If you have any questions or concerns, please feel free to contact us.